

CIRCULAR NO :
DSL/INC/251A/19-20/IMS

DATED 13th MAR 2020



REVISED

WAIVER 21/INT/2020

In view of sudden suspension of visa by Government of India,

It has been decided that No-Show charges will be waived till 20th March 2020, in case passenger has not cancelled the booking and wanted to avail the benefit of the waiver. However, beyond 20th March 2020, any booking which is not cancelled will attract applicable no-show charges.

In order, to avail the Waiver benefit for free change, the passengers need to present the tickets at least D-72 hours..

The detail of waiver are as follow:

Waiver Code	21/INT/2020
Type of Waiver	1. FOR INDIVIDUAL TRAVELLERS: ONE FREE CHANGE FOR TRAVEL ON ANY FUTURE DATE. FREE CHANGE MEANS ANY CHANGE OF DATE/FLIGHT & ROUTING FOR TRAVEL COMMENCING ON OR BEFORE 31 MAR 2021, WITHIN THE TICKET VALIDITY.
	2. FOR GROUP TRAVELLERS: ONE FREE CHANGE FOR TRAVEL ON ANY FUTURE DATE TILL 31st MAR 2021. FREE CHANGE MEANS ANY CHANGE OF DATE/FLIGHT & ROUTING FOR TRAVEL COMMENCING ON OR BEFORE 31 MAR 2021.
Definition of Change	FOR ANY CHANGE OF DATE/FLIGHT OR ROUTING, IN CASE, THE SAME FARE LEVEL IS NOT AVAILABLE OR IN CASE THE NEW ROUTING IS PRICED MORE THAN THE CURRENT ONE, DIFFERENTIAL FARE WILL BE CHARGED.
APPLICABILITY	THE WAIVER IS VALID FOR THOSE PASSENGERS/GROUPS WITH COMFIRMED OUTBOUND TRAVEL DATES FROM 13th MAR 2020 TO 15 APR 2020.
Ticket Stock Restriction	AI 098 TICKET STOCK ONLY
	THE WAIVER IS APPLICABLE TO ALL AD/FFP TICKETS ALSO
	PLEASE ENSURE ALL DOCUMENTATION IS CHECKED & RECORDS TO BE MAINTAINED, PRIOR TO GIVING THIS WAIVER.
	THE WAIVER CODE TIO BE INCORPORATED IN THE REMARK FIELD IS: 21/INT/2020

Travel partners are requested to cancel bookings of passengers who will not be able to travel to India due the recent restrictions.

AIR INDIA 24 X 7 TOLL NUMBER 1860 233 1407

THANK YOU FOR PROMOTING AIR INDIA