



09 Mar 2020

Dear Trade Partner,

Married Segments & Inventory Abuse

- ❖ Breaking of Married Segments on Air Canada is not permitted.
- ❖ Booking to be done on origin & destination basis. For example, if passenger is travelling to Vancouver from Delhi via Hong Kong then you are required to check the availability from Delhi to Vancouver and book through. You cannot book it separately as Delhi – Hong Kong and then Hong Kong – Vancouver.
- ❖ This becomes the responsibility of the ticketing agent if they are ticketing on their IATA or on behalf of any other agent (IATA / Non- IATA).
- ❖ Inventory Abuse i.e. blocking of space with either fictitious bookings or not honoring the time limits.

Above cases would amount to unethical business practice and will result in debit from Head Office.

Any new booking with any kind of manipulation will invite a debit memo with no further notice.